

DuraCare Warranty

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Optoma DuraCare Warranty

This document details the Terms and Conditions for the Optoma DuraCare warranty purchased for an Optoma ProAV laser projector product sold in: Belgium, Denmark, France, Germany, Italy, Netherlands, Poland, Spain, Sweden, Switzerland & UK.

Optoma products sourced outside of these regions are not covered by this warranty you should refer to the relevant warranty for your product.

Optoma Europe Ltd and affiliated companies (collectively referred to as "Optoma") provides this warranty to you being the purchaser of an Optoma DuraCare warranty ("Warranty") to cover an Optoma branded projector ("Projector").

A list of projector models to which this Warranty can be applied is available on the warranty page in the Support section of the Optoma website: <http://www.optoma.eu>.

Service

This package has the added benefit of a preventative maintenance service which must take place before 12,000 operational hours or three years from the data of purchase, whichever comes first ("the Service"). The service will return the performance of the Projector to its original manufactured specification.

The Service shall consist of the following:

1. Replacement of laser light source – restores brightness to it original manufacturers specifications.

2. Replacement of critical components and moving parts – restores reliability to that of a new projector
3. Internal inspection and cleaning – ensure continued optimum operation of the Projector.

Specifications



